

Jean-Marc Wise

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SUMMARY

Professional Interests, Goals

- Design and implement human performance technology solutions
 - Support organizations in facilitating and managing change
 - Develop cutting-edge non-traditional learning and work environments
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Academic Degrees

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| <i>University of Basel,
Switzerland</i> | <ul style="list-style-type: none">• <i>Licentiatus Philosophiae</i> of the Philosophic-Historical Faculty• Graduated 12/5/1995 with predicate: <i>magna cum laude</i> |
| <i>Florida State University</i> | <ul style="list-style-type: none">• <i>Masters in Instructional Systems</i> in the Department of Educational Psychology and Learning systems, College of Education• Graduated 4/29/2006 |
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Professional Certifications

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| <i>Chauncey Group/CompTIA</i> | <ul style="list-style-type: none">• Certified Technical Trainer |
| <i>Florida State University</i> | <ul style="list-style-type: none">• Certified Webmaster |
| <i>Microsoft</i> | <ul style="list-style-type: none">• Microsoft Certified Professional, Windows 2000• Microsoft Certified Systems Engineer, NT 4.0• Microsoft Certified Professional + Internet• Microsoft Certified Trainer |
| <i>Oracle</i> | <ul style="list-style-type: none">• Oracle Master DBA• Oracle 8i Certified Professional DBA |
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Technical Background

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| <i>Design</i> | <ul style="list-style-type: none">• Data and functional modeling• Relational database design• Electronic performance support systems |
| <i>Development Environments</i> | <ul style="list-style-type: none">• SQL, PL/SQL, PSP, Oracle Developer• MS Access, integrated MS Office applications• JSP/Java, Web-based applications• HTML, XHTML, XML |
| <i>Relational Database
Management Systems</i> | <ul style="list-style-type: none">• Oracle• Microsoft SQL Server |
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Additional Professional Skills

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|---------------------------|--|
| <i>Education</i> | <ul style="list-style-type: none">• Instruction and training, instructional design |
| <i>Consulting</i> | <ul style="list-style-type: none">• needs assessment, performance systems analysis |
| <i>Project Management</i> | <ul style="list-style-type: none">• project planning and management |
| <i>Leadership</i> | <ul style="list-style-type: none">• team leadership, coordination, and supervision |
| <i>Technical Writing</i> | <ul style="list-style-type: none">• technical writing and editing, translation (German, English, French) |

EXPERIENCE**FLORIDA STATE UNIVERSITY****Office for Distributed and Distance Learning (ODDL)**

(Now: Academic and Professional Program Services)

2003 - present	<i>Technical Operations Supervisor</i>
<i>Reference:</i> Dr. Bonnie Armstrong 850-644-2953 barmstrong@fsu.edu	<ul style="list-style-type: none"> • Supervise technical and administrative personnel • Facilitate scanning of mark-sense documents • Automate processing of exams, surveys, and course evaluations • Lead the design and implementation of electronic support systems • Support FSU and larger community with exam and survey design, processing, and reporting
<i>Development platforms:</i> Oracle, JSP	

FLORIDA STATE UNIVERSITY**Center for Professional Development (CPD)**

(Now: Academic and Professional Program Services)

1997 - 2003	<i>Lead Instructor / Instructional Specialist</i>
<i>Reference:</i> Mr. Ray Marky 850-644-0536 rmarky@fsu.edu	<ul style="list-style-type: none"> • instruction of various computer-related programs • instructor coordination, evaluation & supervision • development of custom training solutions for various clients • instructional design (certification curricula) • project management • database design & administration • application design, Web design • computer lab equipment configuration, maintenance & troubleshooting
<i>Main programs:</i> Oracle Database Administrator, Oracle Developer, Microsoft Certified Systems Engineer, Webmaster Certification	

CIBA-GEIGY AG (Pharmaceuticals), Basel, Switzerland

(Now: NOVARTIS)

1995 - 1996	<i>Project Office Administrator for global information technology project</i>
<i>Reference:</i> Dr. H. Ammann	<ul style="list-style-type: none"> • project management documentation • Electronic Document Management System: instructional design & training of selected users • budgeting and financial reporting • report automation, template design • quality & deadline control • communication and translation (English, German)
<i>Software:</i> Microsoft Office, MS Project, Documentum, Lotus Notes	

1988 - 1995	<i>Special Solution Designer / Technical Instructor</i>
<i>Reference:</i> Mrs. I. Locatelli Gasser	<ul style="list-style-type: none"> • macro programming • financial spreadsheet and database design • data analysis and graphical presentation • template design for medical reports • course design, coordination, and administration • function-specific, individual PC user training • course languages: English, German, and French
<i>Software:</i> DOS, Lotus 123, DW4, PFS, Harward Graphics, Microsoft Office suite	

ECAP FOUNDATION, Basel, Switzerland

1993 - 1995	<i>Instructor</i>
<i>Reference:</i> Mr. D. Mordasini	<ul style="list-style-type: none"> • government grant for workforce development of unemployed persons • curriculum design and instruction • topics: PC and Microsoft Office skills

STEVENSON COLLEGE, Edinburgh, Scotland

1990 - 1991	<i>Teaching Assistantship (subject: German)</i>
	<ul style="list-style-type: none"> • group teaching • all levels • special focus on tourism • conversation, translation, literature

EDUCATION**FLORIDA STATE UNIVERSITY, United States**

- 2002 - 2006 *Masters in Instructional Systems* in the Department of Educational Psychology and Learning Systems, College of Education
- 4.0 GPA
 - Outstanding Masters Student Award, 2003/2004

UNIVERSITY OF BASEL, Switzerland

- 1989 - 1995 *Licentiatius Philosophiae* of the Philosophic-Historical Faculty
- major: English Philology (Linguistics & Literature)
 - thesis: *The Nonverbal Dimension of Foreigner Talk*
 - predicate: *magna cum laude*
 - minors: German Linguistics, German Literature
 - teaching qualification for higher levels of education
 - active member of student newspaper (layout, writing, workshops)
 - elective courses in radio and film production

ACADEMY OF FINE ARTS, Basel, Switzerland

- 1984 - 1985 *Introductory Course A: Creative Focus*
- subjects:
drawing, design, painting, textile & material studies, nature & object study, technical drawing, color studies, calligraphy, sculpture

GYMNASIUM, Münchenstein, Switzerland

- 1981 - 1987 *Type B (equivalent to a combination of high school and BA)*
- subjects:
Latin, German, French, English, History, Geography, Biology, Art, Mathematics, Physics, Chemistry

MIDPARK HIGH SCHOOL, Middleburgh Heights, OH, USA

- 1982 - 1983 *Exchange student (AFS)*
- graduated class of 1983
 - special achievement award in art
 - participation in theater group
 - grade-school camp leader

PROFESSIONAL MEMBERSHIPS

- AECT* • Association for Educational Communications and Technology

LANGUAGES

- German* • native speaker fluency
- English* • near native-speaker fluency
- French* • academic fluency
- Italian* • conversational fluency

SPECIAL INTERESTS

- Music* • singing/songwriting, live performances, <http://www.jukeboxlive.com>
- Dance* • Argentine Tango
- Martial Arts* • Aikido, WingTsun